

Q&A with

Hidden Acres Puppies!



Q: I've put down a deposit on a puppy. When do I get to choose which one I can take home?

A: We open it up for people to start choosing their puppies, once they reach 5-6 weeks. You will be in line to choose, in the order we received the deposits. We will contact you a few days in advance when your turn comes!

Q: How will I Choose ?

A: We have two main ways: We'll send out a video featuring each puppy and let you know which one is still available. Or - We'll schedule an in-person visit at our farm near Mabank, Texas.

Q: What food should I feed my new puppy?

A: We now exclusively use, and highly recommend, a super premium feed, Life's Abundance. Your puppy will come with enough food to last several days, and while we don't require it, we highly recommend you keep using it for the best results in your puppy's health!

To learn more about Life's Abundance, and/or to order, please go to

<https://hiddenacrespuppies.com/what-to-feed-your-new-puppy/>

Q: What additional nutritional supplements do you recommend?

A: We use and highly recommend NuVet Supplements. In fact, we believe in them so strongly, we'll give you an additional six months on our one-year Genetic Health Guarantee! If you still need to order yours to have it ready for your new puppy, go to www.nuvet.com/537168.

Q: Should I have my vet check out my new puppy too?

A: Yes, we ask that you take your new puppy to your own vet, no more than three days after it's left our home. While we do our utmost to ensure your puppy is 100% healthy and sound before it's picked up, the stress of moving in and adjusting to their new family and environment, can occasionally cause related issues best caught as early as possible!

Phone: 903-471-4891 Email: support@hiddenacrespuppies.com

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Q: Will the puppies have their vaccinations and vet exams already?

A: Yes! At six weeks, they receive their first parvo shot. A few days before they leave, we have our vet thoroughly check them, making sure they are strong and healthy as can be. At 8 weeks, (just before they are available for pick-up), they will receive the 2nd vaccination, a five-way booster shot. The full health records, with all the veterinary notes and vaccination labels are included with every puppy.



Q: What is included with my puppy?

A: Besides all it's vet records, your pup will be current on all applicable shots /dewormers, as well as thoroughly vet checked before going home. You'll also get a collar, complimentary NuVet sample, and enough food to last for several days.

Q: When can I come for pickup?

A: Once your pup reaches a minimum of eight weeks old, he is ready for pickup! We'll let you know well in advance, so you can make plans. **Note:** If we notice anything

negative, health-wise, we may choose to hold your pup until he's completely healthy, especially if he will be flying.

Q: Can you board my puppy past eight weeks?

A: Yes, if the eight weeks date falls on a day that doesn't work for you, we will board him for you at a rate of \$15/day or \$100/week, starting the 2nd day after his pickup due date.

Q: Can you ship/deliver my puppy?

A: Yes, in most cases we can. We have a puppy nanny that is happy to deliver at a reasonable price, or we can arrange a flight. You will be responsible for any extra costs, including, but not limited to travel fees, crates, and a certified health certificate - (mandatory for flying). **Please contact us if you need arrangements made.**

Q: What do I need to get ready for my new pup?

A: Check our "New Puppy Checklist" (ask for it if you didn't receive it) for our recommended items, and browse our blog for information on training, puppy-proofing your house, and more...Here's a good place to start!

<https://hiddenacrespuppies.com/2019/11/07/five-things-to-preparing-for-a-new-puppy>

Q: What payment option do I have?

A: We accept cash, check, Venmo, or Cashapp. We can also accept PayPal or credit cards if you cover the processing fees (adds 4% to total).

More questions? Contact us below!

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